



ST. TERESA'S COLLEGE (AUTONOMOUS), ERNAKULAM

Affiliated to Mahatma Gandhi University, Kottayam
Re-Accredited by NAAC with A++ Grade in Fourth Cycle
NIRF Ranking 60 (2025) | KIRF Ranking 2 (2025) | www.teresas.ac.in

AIRPORT OPERATIONS AND PASSENGERS GROUND SERVICES

The course in airport operations and passenger ground services typically aims to provide participants with a comprehensive understanding of the fundamental principles, procedures, and best practices involved in managing various aspects of airport operations and providing efficient ground services to passengers.

Course Outcomes

- Provides basic skills and knowledge required for aspiring Passenger Ground Services Agents.
- Helps students understand the roles and responsibilities of the position.
- Develops knowledge about different airport ground service processes.
- Trains students to follow industry rules and regulations effectively.
- Improves practical and professional skills needed in the aviation sector.
- Prepares learners for career opportunities in passenger ground services.

Certification by SpeedWings

Duration
48 Hours