



ST. TERESA'S COLLEGE, ERNAKULAM (AUTONOMOUS)

GRIEVANCES AND REDRESSAL CELL

REPORT OF ACTIVITIES: 2018-19

The student grievance cell met with the representatives of the students and discussed their issues. Their grievances are recorded as follows

STUDENT'S GRIEVANCES- SCIENCE AND CENTRAL BLOCK

GENERAL

1. Zero hour should be cancelled. – It is difficult for the students coming from distant places to travel back and students doing part time job, other courses cannot attend properly(ALL Depts).
2. Kindly postpone the ESA October exams- there is no enough time between 5thsem and improvement exam. There is no enough study holidays between exams.
3. As it's a women's college sanitary pads should be available in the college or else permission should be granted to go out and buy.
4. Internal exams should be conducted, one exam per day specially for PG and III B.Sc.
5. When we went to attend the programme in arts block the security did not allow us to leave at the lunch time to science block.
6. Toilets are closed during lunch breaks and in between classes for cleaning purpose. So students find it difficult.

7. College expects all the college tour activities to be clubbed with travel and tourism wing of French dept. Since the college aided package is more expensive please allow to choose from other private tour packages.

M.Sc.

8. PG syllabus is too hectic. Hence need two weeks as study holiday. Kindly give at least 2days gap between ESA exams for PG exams.
9. During programmes in platinum jubilee auditorium science students find it difficult to reach in the arts block on time and we don't even gets seats.(Chemistry and many others).

CENTRAL BLOCK – complaints(Psychology department)

1. Curtain is needed for the windows due to high storey buildings nearby.
2. Drinking water is not there on the first Floor of central Block.
3. Lack of White board markers.
4. Too much echo in the class (ventilation problem).
5. Café facility of central block is required.
6. No classroom during language hours.
7. Mike required for teachers.
8. Bookshelves for each class.
9. Mirror should be installed in the washroom.
10. A collection of reference book for psychology is required in our department.

MATHS DEPARTMENT

1. Toilet doors have to be repaired (middle one no lock, flush not working)
2. Cancelled trip is to reconducted.
3. Wednesday long interval should be reintroduced.
4. There is shortage of drinking water in our department always.

CLINICAL NUTRITION AND DIETETICS

1. Toilet of Clinical nutrition and dietetics department is not cleaned properly.
2. Fee for phone submission (200Rs) should be cancelled/ reduced.

DEPARTMENT OF DIPLOMA IN HEALTH CARE ASSISTANCE

1. When the department students are being left at 2:30 to 2:45pm but our teachers are not leaving at that time.

2. There is no dustbin in our class.
3. On few days the bell is not rang properly on time.

SCIENCE BLOCK STUDENT'S GRIEVANCES CONTD.....

DEPARTMENT OF HOME SCIENCE

1. Students are not able to attend internal exams due to important reasons like hospital cases, retest are being conducted and only the half of the mark is taken, that's is not proper.

DEPARTMENT OF BOTANY

1. There is shortage of drinking water in our department always and sanitary pads should be available in college
2. No department wise competitions are conducted as well as department organizing programs are also few
3. Many of the reference books are not available in the department library.
4. No proper curriculum wise field trips as well as pleasure trips are conducted. No exposure to fields and plants, students are just stuck up with their theory knowledge.

PHYSICS DEPARTMENT

M.Sc.

1. Its expensive to take Xerox in college
2. For PG students we need retest for internal exam

B VOC FOOD PROCESSING TECHNOLOGY (CENTRAL BLOCK

1. Library
2. Fungus in filter
3. improper cleaning

DEPARTMENT OF MANAGEMENT STUDIES

1. Timing is not comfortable .either it should be from 9.30 to 3.30 or 8.30 to 2.30. Students are not able to take any external classes due to the current timing.
2. Health faucets in the toilets.

3. Helper Asha is very rude to students. She is not cleaning the classrooms, cleaning the filter with mopping cloth.
4. Classes extended to 4.00pm as punishment without taking class.
5. Attendance has not been given if questions are not answered in the class.

DEPARTMENT OF ZOOLOGY

1. Please permit us long break at least on Wednesdays
2. ST Cards have not been issued yet.
3. Coin boxes in science block are not functioning

DEPARTMENT OF FASHION DESIGNING

1. Well maintained washrooms but there are no waste baskets.
2. Water supply
3. Lack of Steamers, fan (MSc), projectors, cupboards.
4. Maintenance of tables in draping lab.
5. Maintenance of stitching machines.
6. Please repair the fan of second masters class.

ARTS BLOCK STUDENT GRIEVANCES

General grievances

- Lack of infrastructure
- Speakers are not functioning properly
- Congested classrooms
- Projectors not working properly
- Classrooms are not cleaned properly on a regular basis
- Sanitary napkin vending machine not working properly- should replace
- No sick room or medical room
- Zero hour should be cancelled
- Long break on Wednesdays should be reimplemented.

Department of Bharathanatyam

Requirements

- Water purifier
- Dressing room facility
- Spacious classrooms
- Shelf in classrooms
- More mats are needed
- Chappal stand
- Proper cleaning of classrooms regularly
- Curtains
- Dustbins
- Sanitary napkin vending machine not working properly- should replace

Department of Sociology

- Speaker Problem
- Boards are not clear
- No light in classrooms
- Projector is not working properly
- Fees structure
- Teachers attitude towards the students should change a little –especially English
Department teachers

- Flush not working properly in toilets near the Sociology Department
- Lack of LCD projector in PG classes
- Zero Hour
- Sanitary napkin vending machine not working properly

Commerce regular and selffinancing

- Speakers not working properly
- Orgnize cultural fest
- III dc trip no need to cancel

- Lack of LCD projector
- Sanitary napkin not available from tea counter. We have to go to canteen to get it which is very difficult .
- Zero hour is a waste
- Long break on Wednesdays should be reimplemented.
- Sanitary napkin vending machine not working properly- should replace
- Congested classrooms

Economics

- Speakers not working properly in all classrooms
- cultural fest and trips needed for all batches
- III dc trip no need to cancel
- Lack of LCD projector in room no 13 and 23 B
- Sanitary napkin not available from tea counter. We have to go to canteen to get it which is very difficult .
- Sanitary napkin vending machine not working properly- should replace
- Water purifier should be cleaned regularly
- No sick room
- No medical doctor in campus
- Class rooms not cleaned regularly

History

- Fees should be reduced
- Counseling for students needed
- Zero hour should be cancelled
- Lights notworking

- Fan not working
- Toilets are not opened even by 8.30 sometimes
- No of toilets should be increased
- No sick room
- Classrooms not cleaned regularly

English

- Window curtains are very old some windows lack curtains
- Speakers not working properly
- Organize cultural fest
- III dc trip no need to cancel
- Lack of LCD projector
- Sanitary napkin not available from tea counter. We have to go to canteen to get it which is very difficult .
- Zero hour is a waste
- Long break on Wednesdays should be reimplemented.
- Sanitary napkin vending machine not working properly- should replace